



The Ralph Thornton Repair Hub: Transforming the Community through Repairing



Laptop Repair Workshop (April 21st 2024)



Repair Café (April 7th 2024)



Small Appliance Repair Workshop (April 28th 2024)

Repair Café

Overall Impact

40 survey
respondents

85%

Connect with community members and increases their sense of belonging to the community.

88%

Repairing is fun.

100%

I enjoyed the positive energy at the Repair Café .

97%

Be able to save money from buying new to replace their broken items.

68%

Feel more confident and comfortable attempting to repair my their broken items.

Overall Impact

Laptop Repair Workshop



18 survey respondents

60%

Gained some useful knowledge and skills in fixing laptop problems.

66%

I would like to learn more about laptop repair.

44%

Connect with community members and increases their sense of belonging to the Leslieville/South Riverdale community.

Overall Impact

Small Appliance Repair Workshop



20 survey respondents

90%

Gained some useful knowledge and skills in fixing small appliance problems.

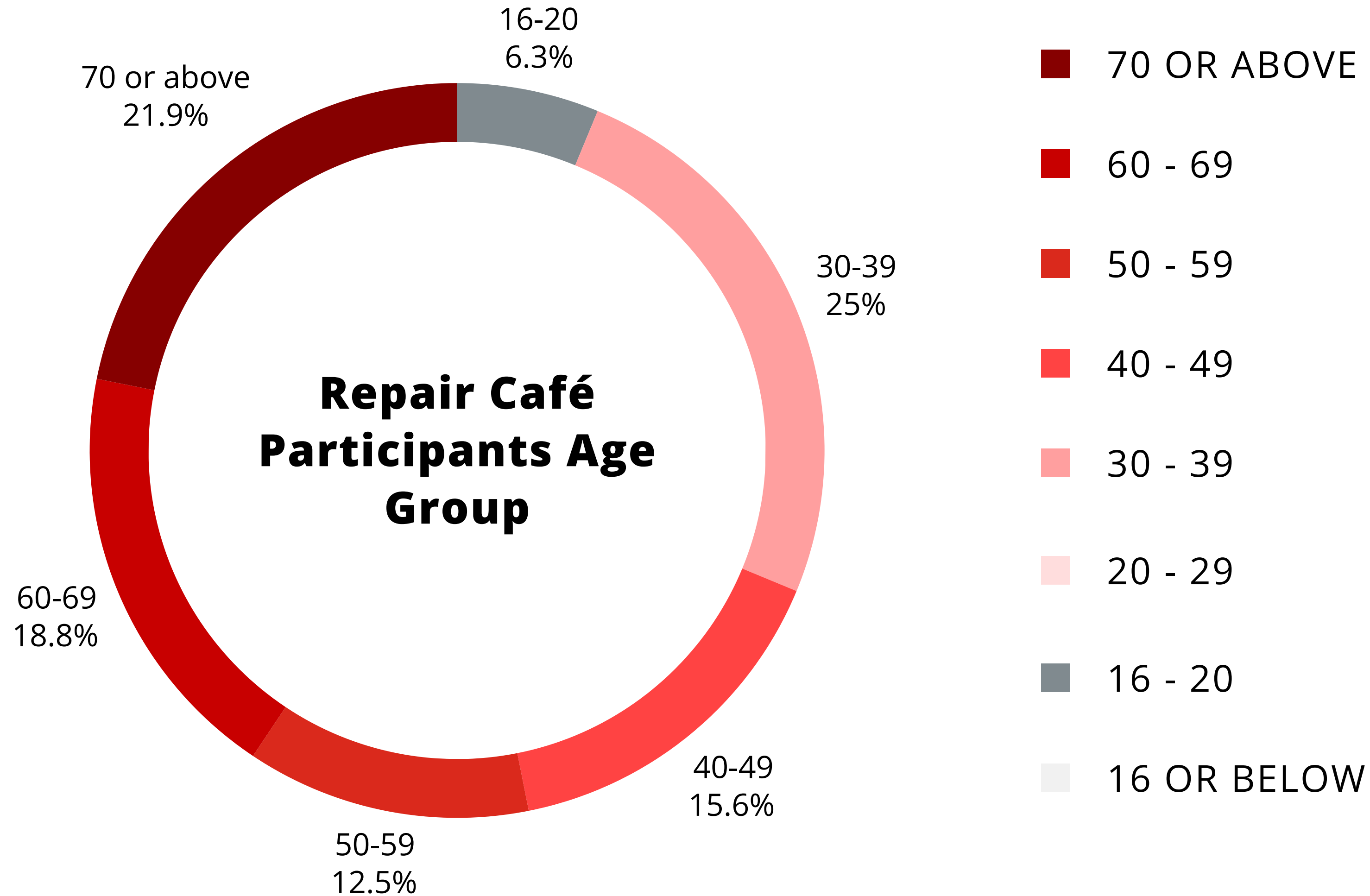
95%

I would like to learn more about small appliance repair.

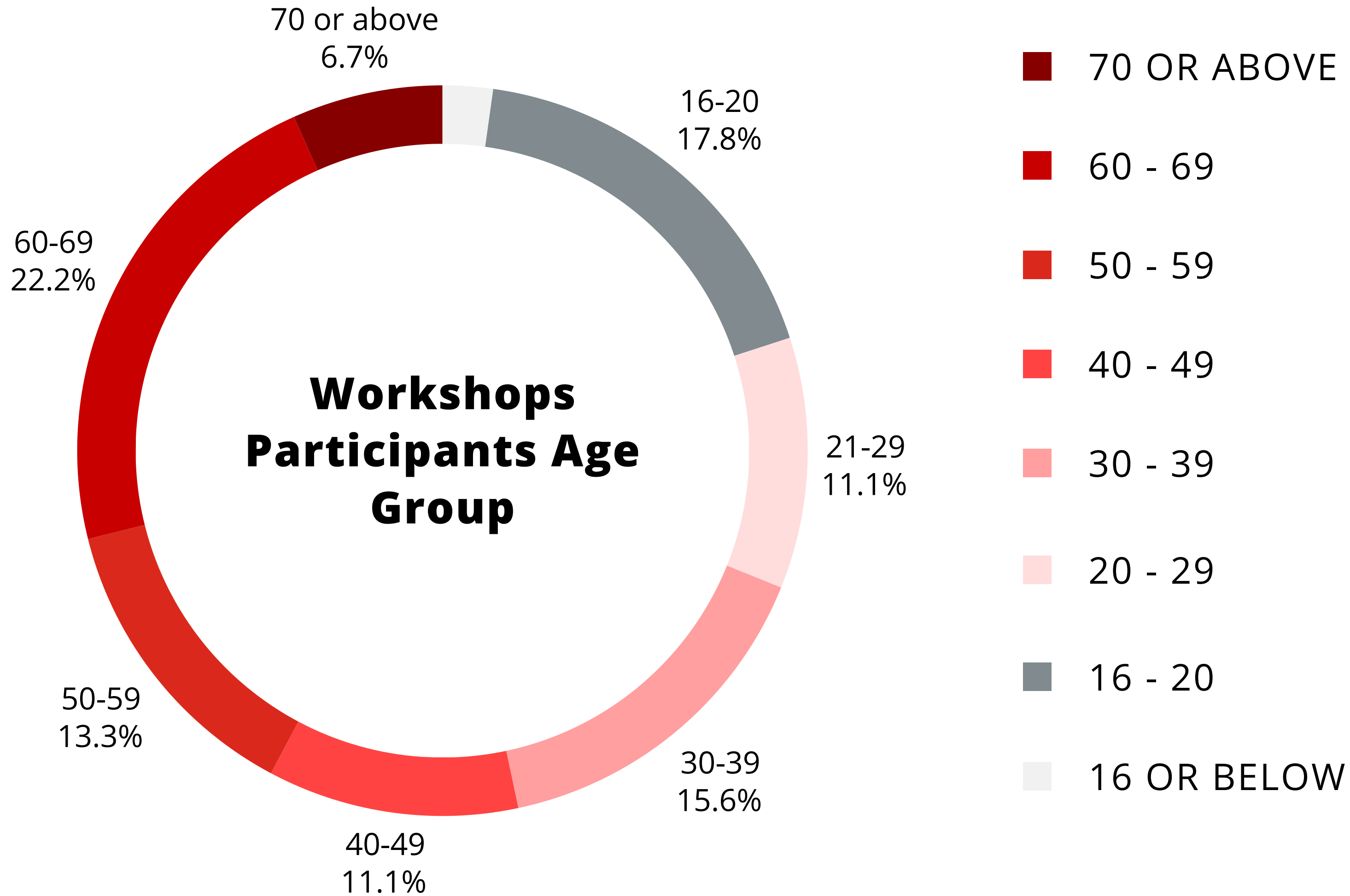
65%

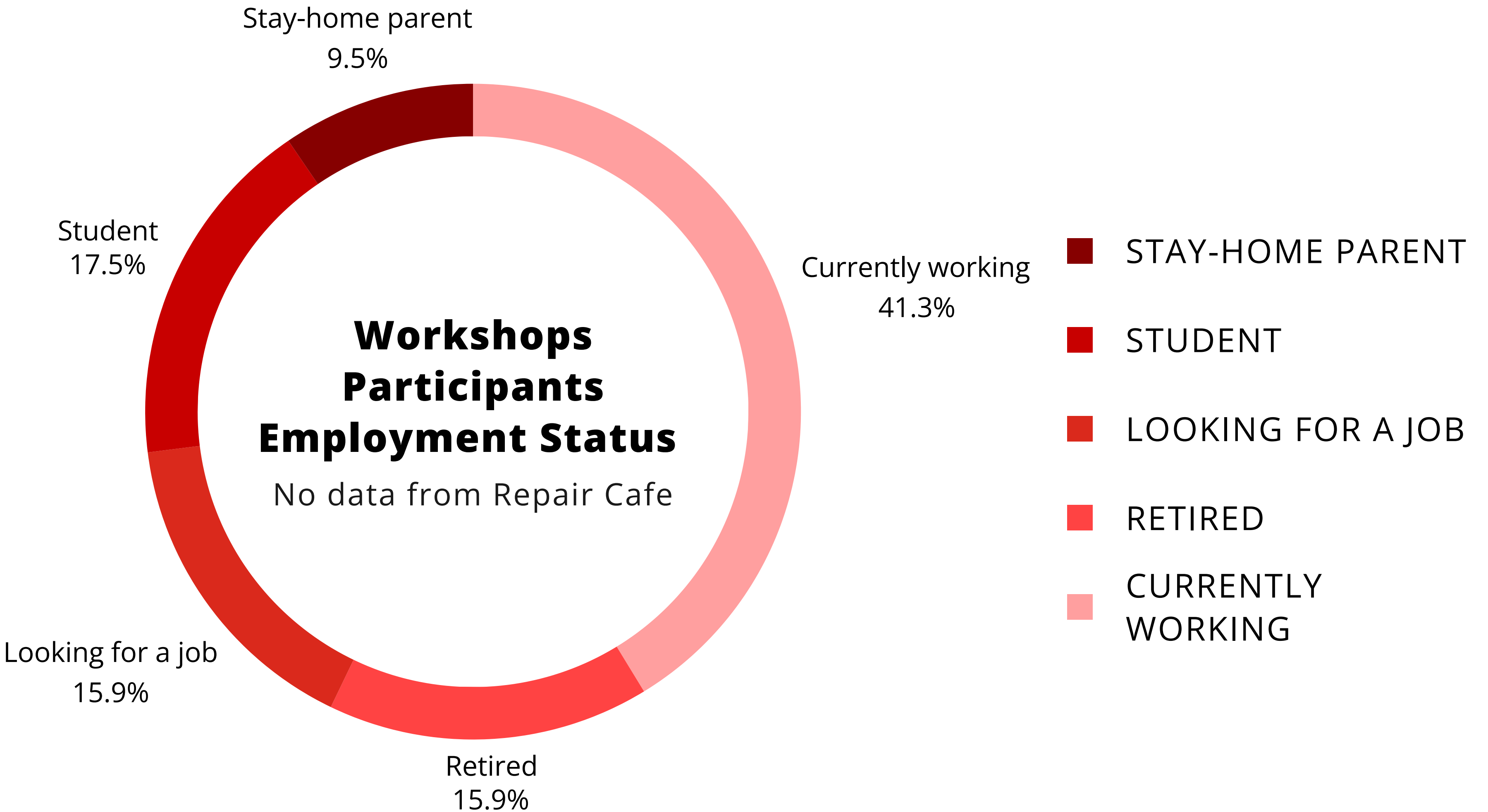
Connect with community members and increases their sense of belonging to the Lesileville/South Riverdale community.

Repair Café Participants Age Group

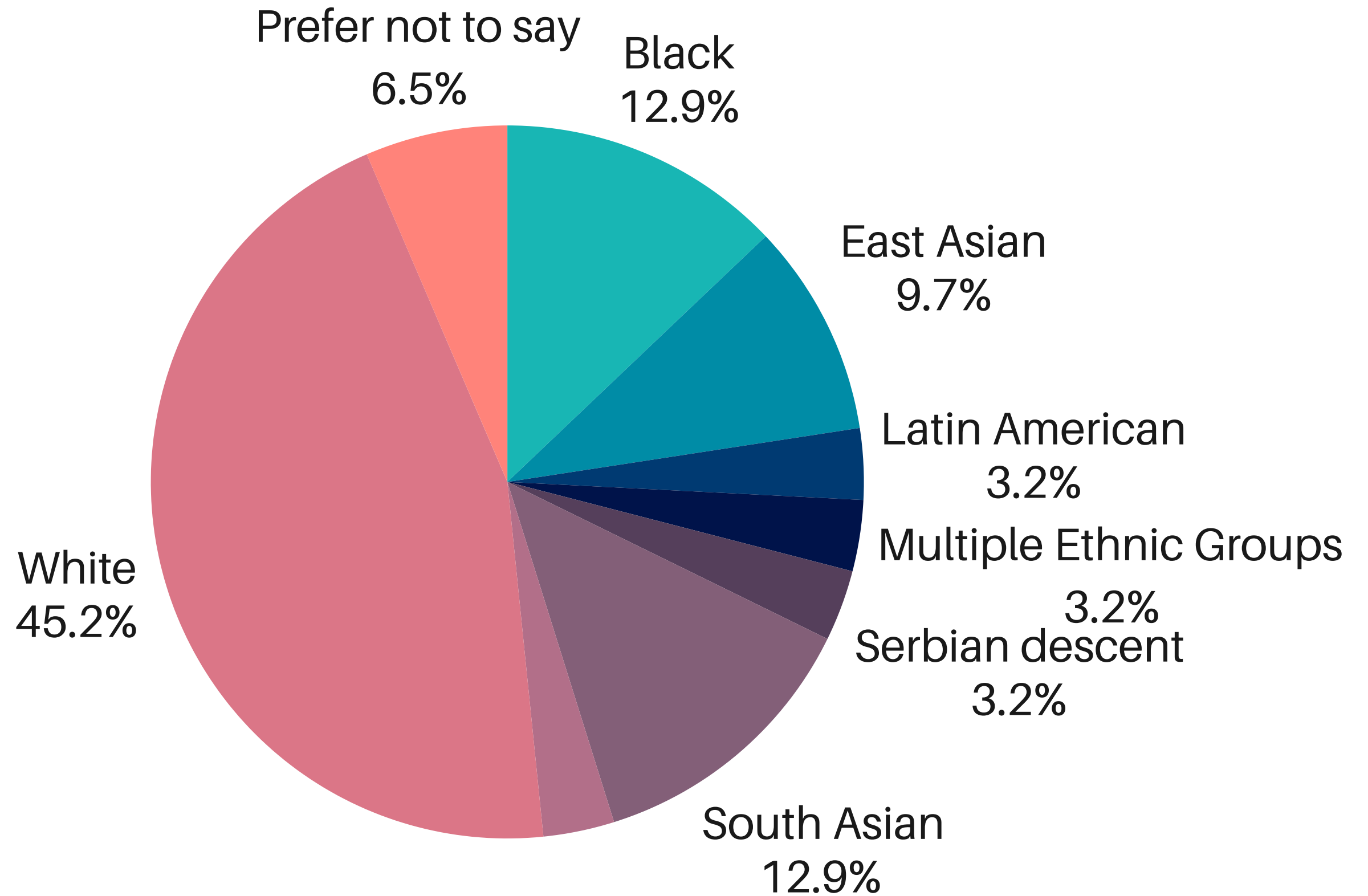


Workshops Participants Age Group

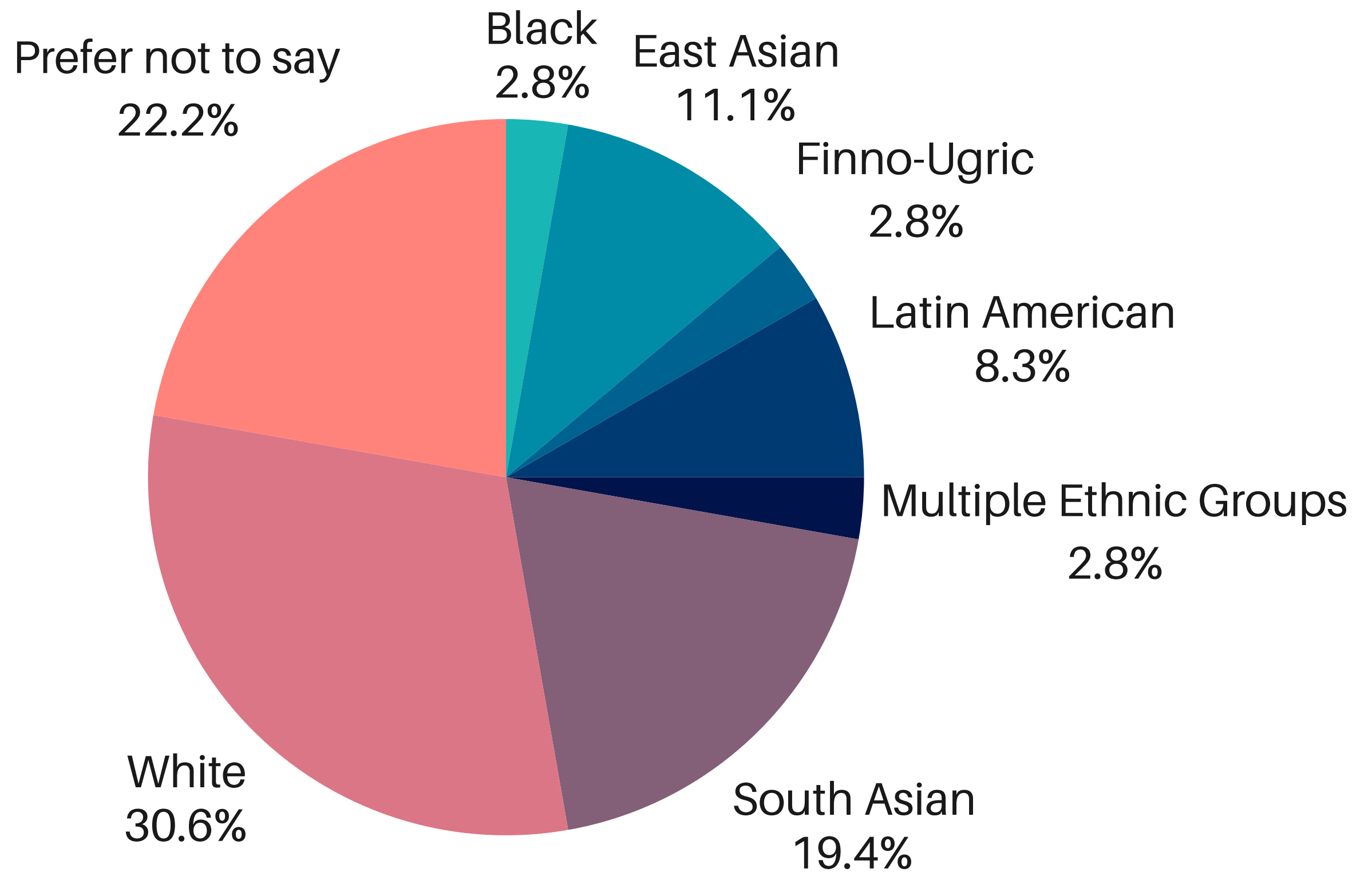




REPAIR CAFÉ PARTICIPANTS ETHNICITY



WORKSHOPS PARTICIPANTS ETHNICITY



PARTICIPANTS' MOTIVATION TO ATTEND REPAIR CAFE

Top 3

Want to get broken items fixed

82%

33 people

Repair Skill Development

25%

10 people

Environmental concerns

48%

19 people

PARTICIPANTS' MOTIVATION TO ATTEND REPAIR CAFE

Top 4 - 6

Personal Interest

18%

7 people

Meet New People

18%

7 people

Engage with the
Community in the
Neighborhood

18%

7 people

PARTICIPANTS' MOTIVATION TO ATTEND REPAIR WORKSHOP

Top 3

Learn about
Repair Skills

93%

39 people

Address Waste
Problem and
Environmental
Concern

29%

12 people

Save money

43%

18 people

PARTICIPANTS' MOTIVATION TO ATTEND REPAIR WORKSHOP

Top 4 - 6

Meet New
People

29%

12 people

Spend Time on
Personal Hobby

12%

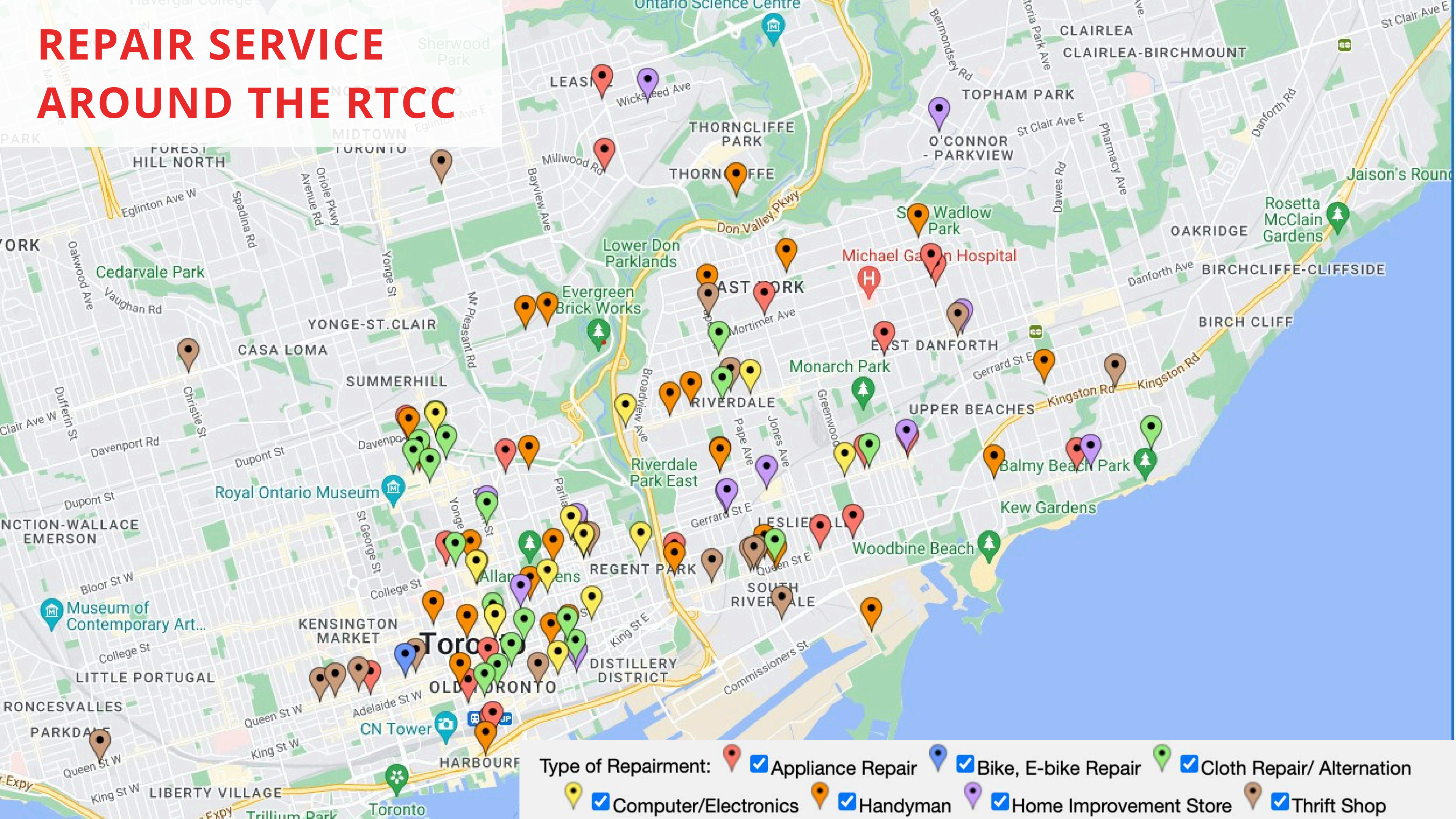
5 people

Engage with the
Community in the
Neighborhood

17%

7 people

REPAIR SERVICE AROUND THE RTCC



Participants Geographical Data Highlight

Average Commute
Distance
11 Km

Residents in the
RTCC
neighbourhood
21 %
14 people

Residents in
East Toronto
39 %
27 people



Event Promotion

1

2

3

Repair Café

**Laptop Repair
Workshop**

**Small Appliance
Repair Workshop**

Repair Café Toronto
event calendar

Friend/ Word of
mouth

Poster at RTCC

Friend/ Word of
mouth & Facebook

Repair Café
Toronto's volunteer
email list

Facebook
Poster at RTCC &
Toronto Public
Library – Queen
Saulter Branch

Seneca
POLYTECHNIC | APPLIED RESEARCH


RALPH THORNTON
COMMUNITY CENTRE

REPAIR CAFE
TORONTO


Seneca

tpl | toronto
public library

Riverside
BIA

 TORONTO
NEIGHBOURHOOD
CENTRES



 South Riverdale
COMMUNITY
HEALTH CENTRE



STARBUCKS

QUEEN BOOKS

ED'S

ProGlo
PAINTS



Fontbonne Ministries

rowefarms
quality with a conscience™

**EAST
END
ARTS**

QUEEN
GARDEN CENTRE

Tim Hortons

Councillor

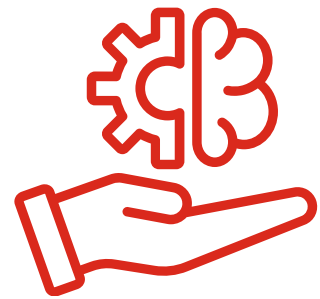
Mercury

Paula Fletcher

Espresso

Jimmie Simpson Recreation Centre

Recommendations



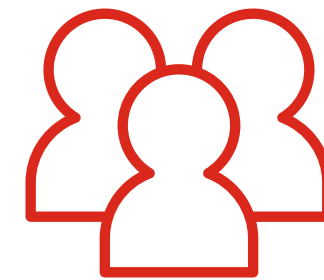
Repair Café: Optimizing survey collection, registration and volunteer recruitment



Diversifying promotional efforts



Repair Workshops: Enhancing hands-on experience



Targeting younger participants

Future Research Directions

